

**UNIVERSITY OF KASHMIR**  
**Hazratbal Srinagar Kashmir- 190006**  
**NAAC Accredited Grade A+**

EXPRESSION OF INTEREST (EOI)

FOR DEVELOPMENT AND OPERATION OF AN INTERNATIONAL-  
LEVEL FOOD FACILITY AT UNIVERSITY OF KASHMIR

**1. Introduction**

University of Kashmir invites Expressions of Interest (EOI) from reputed multinational food chains for the development, establishment, and operation of an international-standard restaurant/ canteen/ coffee shop facility within the university premises. The facility will be set up in a designated space of approximately 2500 square feet and shall operate 24x7 to serve students, faculty, and guests.

**2. Scope of Work**

The selected firm will be responsible for:

Construction & Interiors: Designing and developing the space into a world-class dining facility, including necessary civil works, interior fit-outs, and furnishing.

Operational Setup: Deploying trained manpower, including chefs, service staff, and managers, to ensure high-quality operations.

Menu & Service Standards: Offering a diverse, high-quality menu catering to international tastes and dietary preferences.

Round-the-Clock Operations: Running a 24x7 food service, including a café, restaurant, and quick-service counters.

Compliance & Safety: Ensuring adherence to food safety and hygiene standards as National FSSAI regulations.

Technology & Payment Integration: Implementing digital payment solutions, self-service kiosks, and other modern amenities.

### **3. Financial Arrangements**

The cost of construction and setup may either be borne by the university or the selected firm. If the firm undertakes the construction cost, the expenditure will be recoverable through monthly rental deductions, as assessed by the university's canteen committee.

The selected firm will pay a fixed monthly rental fee as determined by the university's canteen committee.

Utility charges (electricity, water, gas, etc.) shall be borne by the firm or as mutually agreed upon in the final agreement.

### **4. Eligibility Criteria**

The firm must be an internationally recognized food chain or equivalent with a proven track record in establishing and operating similar facilities.

Prior experience in running a university or institutional food facility will be an added advantage.

Financial stability and capability to undertake construction and operational setup.

Compliance with local government regulations regarding food safety, labour laws, and business operations.

### **5. Proposal Submission Requirements**

Interested firms must submit:

- a) Company profile with relevant experience and past projects.
- b) Proposed design concept and layout plan for the facility.
- c) Financial proposal including cost breakdown and rental expectations.
- d) Compliance certification with food safety and labour regulations.
- e) Operational plan, including staffing and service model.
- f) Any other related document.

### **6. Selection Process**

The University will evaluate submissions based on technical capability, financial feasibility, and service quality.

In the institutional interest, the University shall be at liberty to modify or notify any other TOR.

Shortlisted firms may be invited for a presentation and discussion.

The final selection shall be based on the University's discretion.

## **7. Submission Deadline**

All EOIs must be submitted on or before 28<sup>th</sup> of April, 2025 to Registrar, University of Kashmir

Being Expression of interest only, the University reserves the right to accept / reject any or all EOI without assigning any reason.

Assistant Registrar  
(Estates)