



UNIVERSITY OF KASHMIR

(NAAC ACCREDITED GRADE "A")
Hazratbal, Srinagar-190006, J&K, India

CORRIGENDUM

Following clause has been added/Amended in the tender vide no:F-TENDER (SmartClass/ITSS/KU/20) dated: 08-01-2020 without change in other terms & conditions:

Clause: Hardware Maintenance, Onsite Support to be provided by the bidder during warranty period as under:

1. **Hardware Problem Diagnosis;**
2. **Onsite Support;**
3. **Replacement of faulty system;**
4. **4 hrs Onsite response;**
5. **Office Hrs (Minimum) Standard office days;**
6. **Office Hrs (Minimum), Day 6;**
7. **Office Hrs (Minimum), Day 7;**
8. **Holidays Covered.**

Sd/-
Director
Directorate of IT&SS
University of Kashmir

No: F-TENDER (Corrigendum/SmartClass/ITSS/KU/20)
Dated: 27-01-2020